

The Integrated Management System Policy of the SMART TRADING COMPANY s.r.o.

The top management of the company Smart Trading Company Ltd. Sets policy of thorough integrated management system (IMS) decisive goals for continual improvement of performance IMS in order to achieve maximum customer satisfaction. At the same time it is aware of the obligation to actively protect the environment and emphasizes occupational safety and health of employees. Therefore sets out those policies of IMS to be as far as possible minimize or prevent any possible impacts from production activities of company, which could adversely affect the working conditions, the level of safety and the environment.

Our priority is to be a sought commercially and economically prosperous supplier of wide range of engineering components produced by CNC technology from thin sheets and flat sections and assembled / welded assemblies of these components. We aim to deliver components and assemblies, including surface finish, just in time according to customer requirements.

In line with company, strategy identifies the following IMS policy with a focus on the following areas:

1. Focus on customer

To the maximum extent satisfy requirements, expectations and desires of our customers manufacturing products and providing high quality services in mandatory deadlines. We are interested by guest satisfaction by our customers to further analyze and take follow-up action to improve quality. We are constantly improving communication with our customers and suppliers.

2. Employee engagement

Within the IMS involving all employees at all levels of management in the process of continuous improvement. We motivate workers to accomplishment a higher quality of work and increase efficiency. We use the knowledge, abilities, skills and potential workers for the benefit of society and all stakeholders.

At the same time we support purposely develop and increase the awareness of employees to protect their own health and that of their colleagues by emphasizing personal responsibility and compliance with legal and other at work regulations at all levels of management .At the same time we support and develop targeted. Workers are involved in a permanent system of education in the areas of IMS.

3. Supplier relationships

Our suppliers and customers consider as our partners and we are always ready to build cooperative, mutually beneficial relationship based on a shared commitment to continuous quality improvement, taking into account market developments and new trends. We promote the principles of environmental protection even on our suppliers and we prefer those suppliers who share the same principles.

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4. Focus on Results

We commit ourselves to achieving the set economic objectives with the minimum negative impact on the environment and respecting the principles of safety and health. We commit ourselves to economically utilize the material and energy source. We commit that all our investment plans assess in terms of environmental impact, health and safety at work. Top management periodically reviews and evaluates IMS and sets the goals for IMS, creates and provides the necessary material, information, personal and financial resources to meet set goals.

5. Management based on processes and facts

Internal processes are systematically monitored and assess their effectiveness and efficiency. We commit to continuously improve production processes and working conditions of employees so that the minimize the negative impact on the environment, health and safety and hygiene at work. We commit to constantly improve the efficiency of IMS by using appropriate tools and methodologies.

6. Social engagement

We commit ourselves to continue to comply with applicable legal and other requirements for environmental protection rules in the field of OSH and fire protection. We commit ourselves to continual improvement and prevention of environmental pollution. We continue with activities that prevent the use of materials containing hazardous chemical substances in electrical and electronic equipment under the ROHS Directive no. 2011/65/EU. Continuously reducing the production of waste generated by production and operation of the company, while increasing the proportion of recovery of such waste. Reducing energy intensity of production processes by modernizing production equipment, production and maximizing the use of auxiliary equipment and provide a quality service and regular maintenance.

Ostrava, 27th August 2020

RNDr. Ivo Tvardek
General Manager